

## Frequently Asked Questions:

- When is check in and check out time?  
Check in is from 2pm, and check out is by 10am on day of departure. We would appreciate an approximate arrival time just so that we know when to expect you, so we can be ready to greet you.
- What is your deposit policy?  
~ 50% Deposit needs to be paid within 48hours to secure a booking.  
~ Full balance is due 2 weeks before check in.
- What is your Cancellation policy?  
~ Cancellations made within 14 days of arrival – Forfeit 100% Deposit, NO REFUNDS.  
~ 14 to 30 days prior to arrival : Forfeit 50% of Deposit.  
~ More than 30 days : No cancellation penalty – Full Refund.
- Do you have a minimum night stay policy?  
Yes, weekend nights ie Friday and Saturday night there is a minimum 2 night stay policy.
- What Activities are available at Copperleigh Trout Cottage?  
Guests have free access to the 10ha Mavela Dam right on your doorstep to enjoy Fly fishing for trout (please bring your own fly fishing equipment – Please DO NOT bring Bass rods or use any form of bait). Mavela dam is stocked annually by the NFFC (Natal Fly Fishers Club) who also manage it, their members have use of the dam as well.  
Kayaking on the dam - some sit on top kayaks are available to use free of charge; we supply paddles and some life jackets in various sizes.  
Birding – we have a wide variety of birds for those guests who are bird lovers. From African Fish Eagle to Wattled Crane, Grey Crowned Crane, Gymnogene, other smaller garden birds such as Weavers, Starlings, Swallows and sunbirds to aquatic birds like Shelduck and Moorhen so please remember bring your binoculars and bird books with.  
Some scenic short walks are available on the farm for you to enjoy. You can walk around the dam or climb up to the top of the ridge for some great views; head up the driveway to the Copperleigh Arboretum which is an area that has been set aside so that no farm animals can graze there. We are preserving the natural grassland and have been planting indigenous trees and shrubs there since 2012.  
  
Younger children will enjoy the chickens and hunting for eggs in the hen house. They can also visit and say hello to the 2 bunnies: Pepper & Flip-Flop.  
Visit and hold baby lambs (\*depends on season) and see sheep being fed in the afternoons at the big shed.  
Some toys are available such as a soccer ball and frisbee to play outside with.  
  
Indoor entertainment at the cottage includes: Flatscreen TV with a large selection of movies & Full DSTV Premium satellite channels; Complimentary WiFi; a selection of Boardgames; book collection & magazines.
- What Extras can we expect?  
All bed linens and shower towels provided (please bring your own swimming towels should you wish to swim in the dam as they are not provided. Cottage towels are NOT to be used at the

dam). For long stay guests, sheets and towels will be changed once each week.

A complimentary bundle of firewood is provided each morning for the large enclosed indoor fireplace (should you require more, additional bags may be purchased from management at R50 each). A box of matches is included.

Complimentary shower soap and shampoo, hand soap in each bathroom.

Complimentary dish washing soap, cloth and scourer. Dish washing tablets for the dishwasher.

Welcome basket with a selection of tasty treats for you to enjoy when you arrive.

The domestic worker comes in each day at 10am to clean (except certain public holidays such as Christmas and New Years Day – we shall confirm with guests beforehand).

- **What Copperleigh Trout Cottage Does Not Supply:**  
Should you wish to make use of the washing machine, please bring your own detergent; there is an iron available should you wish to do your own ironing.  
We do not supply charcoal or firelighters for the Weber braai.  
Please bring your own swimming towels for use in the dam.
- **Other Activities Close By:**  
Drive 5min up the road to Mount Park Guest Farm where you can pay R30pp, park and walk up Inhlosane Mountain. 4.5-5km roundtrip, 2-3 hours walking time. Refreshments are provided at their restaurant area after your hike, or you can have a reasonably priced breakfast, lunch or dinner there.  
The popular Midlands Meander area has many activities on offer: from horse back riding to canoeing, Farmers Markets, cheese farms, visit Michaelhouse school and more.
- **Is the gravel road ok for my car?**  
In total we have about 8kms of gravel road to get to us. It is generally a very good road, even in wet conditions, and any vehicle should be fine getting to us.
- **What does fully equipped for self-catering mean?**  
The cottage kitchen has nearly everything which you may need to make your stay as comfortable as possible whilst you are preparing your meals. Dishwasher, gas/electric stove top, electric oven, microwave, 4 slice toaster, kettle, cutlery and crockery enough for 10 guests, plastic cups and plates for young children to use, pots & pans, a coffee plunger etc.
- **Do you allow pets?**  
Unfortunately we cannot accommodate any pets.
- **Is the water safe to drink?**  
Yes our water comes from a borehole that is over 100m deep underground, so it is clean and safe to drink. There is a jug with a filter in the fridge for you to make use of.